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| Criterion | Explanation | Points |
| Relevant research question | Good motivation of research question | 2 |
| Clear research hypothesis | Research hypotheses not clearly defined (was does better mean?) | 1 |
| Justified and suitable methods | Tasks for measuring usability have not been justified | 1 |
| Justified and suitable selection of participants | Suitable selection of participants with justification that they need experience with the old webmail system | 2 |
| Quality of applying method | Methods are applied according to design plan | 2 |
| Quality of analysis | Test for normality is missing; questionnaire could also have been tested statistically | 1 |
| Suitable discussion of validity | Implication on results is not discussed | 1 |
| Clear and suitable structure of report | Well structured report, which makes it easy to follow | 2 |
| Writing quality of report and adherence to template | There are several grammatical errors which makes it difficult to follow the description | 1 |
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| Sum: 13 ; Grade: 2.3 | | |

Mohammad Izabul Khaled(119013),

Asif Iqbal (114313),

Darpan Vats (119188).